


Your Bill, Simplified.

At AcenTek, we're a community. A community that believes in helping our customers every way we can. Which is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To be certain you always know what everything you see means, we've broken it down in detail, section by section below.



PO Box 360
Houston, MN 55943-0360
ADDRESS SERVICE REQUESTED
Visit us 24 hours a day at www.AcenTek.net

☐ Check here for changes to contact information, to make a credit card payment or to enroll in automatic payment.


001012
SAMPLE BILL
4 MAIN ST
HOUSTON, MN 55943

0010000000000336720005977489

Remittance Information

Account Number: 00000000-8
Invoice Number: 10000000
Bill Date: Oct 01, 2014
Due Date: Oct 15, 2014
Total Amount Due: \$ 336.72
Amount Enclosed: \$

Payments received after Sep 29, 2014 are not included. Please include account number on your check and make payable to AcenTek.



OFFICE & CORRESPONDENCE LOCATIONS
Allendale - 6568 Lake Michigan Dr/PO Box 509
Houston - 207 E Central St/PO Box 360
Mesick - 5351 North M-37/PO Box 69

CUSTOMER SERVICE/BILLING PHONE NUMBERS
Allendale - 616.895.9911 or 800.354.5261
Houston - 507.896.3192 or 1811
Mesick - 800.361.8178 or Old Mission - 231.223.4211

Balance Forward
Previous Bill: \$ 228.96
Total payments through Sep 29: \$ 0.00
Balance Before Current Charges: \$ 228.96

Invoice Totals
AcenTek Business Voice Services: 60.91
507-777-3333: 46.85
Subtotal Current Charges: \$ 107.76

Total Amount Due: \$ 336.72

Payment Due Date: Oct 15, 2014
Account Number: 00000000-8

Account Summary

Account Number: 00000000-8
Invoice Number: 10000000
Bill Date: Oct 01, 2014
Due Date: Oct 15, 2014

Previous Bill: \$ 228.96
Previous Payments: \$ 0.00
Previous Balance: \$ 228.96
Current Charges: \$ 107.76
Advanced Payments: \$ 0.00
Total Amount Due: \$ 336.72

Messaging Center

Changes on Mandated Changes
Due to recent FCC decision, The Federal Universal Service Charge (FUSC) amount on your monthly statement increased from the current 16.4% to 16.6% effective April 1, 2014. The Federal Universal Service Fund is designed to help keep local telephone rates affordable for all customers in all areas of the United States.

Remittance Information

Please return this section with your payment. Be sure the address shows in the return envelope window.

Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

Messaging Center

This area contains important information about your account, or changes and events that may be taking place.

Invoice Totals

Provides a simplified breakdown of charges across all of your services.

Charge Detail

AcenTek Business Voice Services (507-777-3333)
Recurring Charges (Oct 01 - Oct 31)
Caller ID Name & Number: 4.50
Advantage Plan: 0.00
Anonymous Call Rejection: 0.00
Business Line: 28.00
Telephone Assistance Plan: 0.03
Access Charge FCC Multi-Line Business: 9.30
Base Plus Long Distance: 1.95
911 & Telecom Access Minnesota: 0.84
Taxes, Fees, and Surcharges
Federal Excise Tax: 1.20
Federal Universal Service Charge: 1.44
MN Sales Tax: 1.10
Total for 507-777-3333: \$ 50.35

AcenTek Business Voice Services (507-777-8888)
Recurring Charges (Oct 01 - Oct 31)
Non-Published Number: 1.00
Advantage Plan: 0.00
Business Line: 28.00
Telephone Assistance Plan: 0.03
Access Charge FCC Multi-Line Business: 9.30
Base Plus Long Distance: 1.95
911 & Telecom Access Minnesota: 0.84
Taxes, Fees, and Surcharges
Federal Excise Tax: 1.19
Federal Universal Service Charge: 1.44
MN Sales Tax: 2.86
Total for 507-777-8888: \$ 46.51

Taxes, Fees & Surcharges Summary
Federal Excise Tax: \$ 2.53
Federal Universal Service Charge: 2.88
Federal Universal Service Charge - Usage: 1.57
MN Sales Tax: 6.66

13.64

Primary Inter-Exchange Carriers (PIC)
Interex Carrier: AcenTek Long Distance
AcenTek Long Distance: AcenTek Long Distance

AcenTek Long Distance
AcenTek Business Voice Services (507-777-3333)

Date	CT	Place	Number	Min	Time Amt
Jul-18	DD	To LA CROSSE	WI (608) 555 6666	3.0	5:37 PM 0.30 R
Jul-21	DD	To WINONA	MN (507) 444 3333	2.0	8:46 AM 0.20 R
Jul-21	DD	To LA CROSSE	WI (608) 777 6666	5.0	8:50 AM 0.50 R
Jul-21	DD	To LA CROSSE	WI (608) 777 6666	2.0	8:58 AM 0.20 R
Jul-22	DD	To WINONA	MN (507) 444 3333	1.0	10:37 AM 0.10 R
Jul-23	DD	To LA CROSSE	WI (608) 777 0000	2.0	8:46 AM 0.20 R
Jul-23	DD	To WINONA	MN (507) 444 7777	1.0	3:37 PM 0.10 R
Jul-24	DD	To LA CROSSE	WI (608) 777 0000	2.0	10:53 AM 0.20 R
Jul-25	DD	To WINONA	MN (507) 444 8888	1.0	12:37 PM 0.10 R
Jul-25	DD	To WABKRON	IA (563) 555 3333	2.0	1:40 PM 0.20 R
Jul-25	DD	To WINONA	MN (507) 444 5555	2.0	3:14 PM 0.20 R
Jul-26	DD	To WABKRON	IA (563) 555 3333	3.0	8:56 AM 0.30 R
Jul-27	DD	To ROCHESTER	MN (507) 999 2222	3.0	12:39 PM 0.30 R
Jul-28	DD	To FOUNTAINCY	WI (608) 888 5555	3.0	4:27 PM 0.30 R
Jul-29	DD	To FOUNTAINCY	WI (608) 888 5555	4.0	9:15 AM 0.40 R
Jul-30	DD	To LA CROSSE	WI (608) 777 0000	3.0	1:57 PM 0.30 R
Jul-30	DD	To WINONA	MN (507) 444 5555	1.0	3:51 PM 0.10 R
Aug-04	DD	To WABKRON	IA (563) 555 3333	2.0	12:02 PM 0.20 R
Aug-04	DD	To WINONA	MN (507) 444 1111	1.0	2:40 PM 0.10 R
Aug-05	DD	To LA CROSSE	WI (608) 777 6666	2.0	8:52 AM 0.20 R
Aug-05	DD	To WINONA	MN (507) 444 7777	3.0	3:36 PM 0.30 R
Aug-06	DD	To WINONA	WI (608) 777 6666	2.0	8:52 AM 0.20 R
Aug-06	DD	To WINONA	MN (507) 444 1111	1.0	9:21 AM 0.10 R
Aug-06	DD	To WINONA	MN (507) 444 6666	1.0	1:58 PM 0.10 R
Aug-07	DD	To ALBERT LEA	MN (507) 333 9999	1.0	11:58 AM 0.10 R
Aug-08	DD	To LA CROSSE	WI (608) 777 0000	1.0	11:31 AM 0.10 R
Aug-11	DD	To LA CROSSE	WI (608) 777 0000	3.0	9:17 AM 0.30 R
Aug-11	DD	To WINONA	MN (507) 999 9999	4.0	11:58 AM 0.40 R
Aug-11	DD	To LA CROSSE	WI (608) 777 6666	6.0	3:29 PM 0.59 R
Aug-12	DD	To WINONA	MN (507) 444 1111	1.0	2:58 PM 0.10 R
Aug-13	DD	To LA CROSSE	WI (608) 777 4444	7.0	8:40 AM 0.69 R
Aug-13	DD	To ALBERT	MN (507) 444 3333	3.0	8:51 AM 0.29 R

*CT Call Type Explanation
DD Direct Dialed Day
Calls Min
35 86.0

Base Plus (507-777-3333)

Charges	Base (M)	Allotted	Used	Amount
Taxes			86 min	8.58
MN Sales Tax				0.30
Total for 507-777-3333				\$ 9.17

Usage Surcharges and Fees

Charges	Amount
Federal Universal Service Charge - Usage	1.57
Federal Excise Tax	0.00
MN Sales Tax	0.11
Total for Usage Surcharges and Fees	\$ 1.73

Charge Detail

AcenTek Long Distance
AcenTek Business Voice Services (507-777-3333)

Date	CT	Place	Number	Min	Time Amt
Jul-18	DD	To LA CROSSE	WI (608) 555 6666	3.0	5:37 PM 0.30 R
Jul-21	DD	To WINONA	MN (507) 444 3333	2.0	8:46 AM 0.20 R
Jul-21	DD	To LA CROSSE	WI (608) 777 6666	5.0	8:50 AM 0.50 R
Jul-21	DD	To LA CROSSE	WI (608) 777 6666	2.0	8:58 AM 0.20 R
Jul-22	DD	To WINONA	MN (507) 444 3333	1.0	10:37 AM 0.10 R
Jul-23	DD	To LA CROSSE	WI (608) 777 0000	2.0	8:46 AM 0.20 R
Jul-23	DD	To WINONA	MN (507) 444 7777	1.0	3:37 PM 0.10 R
Jul-24	DD	To LA CROSSE	WI (608) 777 0000	2.0	10:53 AM 0.20 R
Jul-25	DD	To WINONA	MN (507) 444 8888	1.0	12:37 PM 0.10 R
Jul-25	DD	To WABKRON	IA (563) 555 3333	2.0	1:40 PM 0.20 R
Jul-25	DD	To WINONA	MN (507) 444 5555	2.0	3:14 PM 0.20 R
Jul-26	DD	To WABKRON	IA (563) 555 3333	3.0	8:56 AM 0.30 R
Jul-27	DD	To ROCHESTER	MN (507) 999 2222	3.0	12:39 PM 0.30 R
Jul-28	DD	To FOUNTAINCY	WI (608) 888 5555	3.0	4:27 PM 0.30 R
Jul-29	DD	To FOUNTAINCY	WI (608) 888 5555	4.0	9:15 AM 0.40 R
Jul-30	DD	To LA CROSSE	WI (608) 777 0000	3.0	1:57 PM 0.30 R
Jul-30	DD	To WINONA	MN (507) 444 5555	1.0	3:51 PM 0.10 R
Aug-04	DD	To WABKRON	IA (563) 555 3333	2.0	12:02 PM 0.20 R
Aug-04	DD	To WINONA	MN (507) 444 1111	1.0	2:40 PM 0.10 R
Aug-05	DD	To LA CROSSE	WI (608) 777 6666	2.0	8:52 AM 0.20 R
Aug-05	DD	To WINONA	MN (507) 444 7777	3.0	3:36 PM 0.30 R
Aug-06	DD	To WINONA	WI (608) 777 6666	2.0	8:52 AM 0.20 R
Aug-06	DD	To WINONA	MN (507) 444 1111	1.0	9:21 AM 0.10 R
Aug-06	DD	To WINONA	MN (507) 444 6666	1.0	1:58 PM 0.10 R
Aug-07	DD	To ALBERT LEA	MN (507) 333 9999	1.0	11:58 AM 0.10 R
Aug-08	DD	To LA CROSSE	WI (608) 777 0000	1.0	11:31 AM 0.10 R
Aug-11	DD	To LA CROSSE	WI (608) 777 0000	3.0	9:17 AM 0.30 R
Aug-11	DD	To WINONA	MN (507) 999 9999	4.0	11:58 AM 0.40 R
Aug-11	DD	To LA CROSSE	WI (608) 777 6666	6.0	3:29 PM 0.59 R
Aug-12	DD	To WINONA	MN (507) 444 1111	1.0	2:58 PM 0.10 R
Aug-13	DD	To LA CROSSE	WI (608) 777 4444	7.0	8:40 AM 0.69 R
Aug-13	DD	To ALBERT	MN (507) 444 3333	3.0	8:51 AM 0.29 R

*CT Call Type Explanation
DD Direct Dialed Day
Calls Min
35 86.0

Base Plus (507-777-3333)

Charges	Base (M)	Allotted	Used	Amount
Taxes			86 min	8.58
MN Sales Tax				0.30
Total for 507-777-3333				\$ 9.17

Usage Surcharges and Fees

Charges	Amount
Federal Universal Service Charge - Usage	1.57
Federal Excise Tax	0.00
MN Sales Tax	0.11
Total for Usage Surcharges and Fees	\$ 1.73

Charge Detail

This area contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages depending on the account, the calls made or services rendered.



PO BOX 360
Houston, MN 55943
www.AcenTek.net